

Creating Positive Change



Our Mission

Building safe, healthy, caring communities and inspiring people to reach their full potential as productive and valued citizens.



Our Vision



Humanity & Healing

Responsive Services

Positive Change

Innovation with a Purpose

Productive Partnerships

Employer of Choice

Good Stewards

Humanity & Healing: We envision communities that advocate for prevention, recovery and inclusion where everyone is valued, safe and productive.

Responsive Services: We offer comprehensive integrated care. We are dedicated to offering equitable access and being responsive to the needs of children, families and individuals.

Positive Change: We foster opportunities for people to be their best selves in their own time. We are committed to using a trauma-informed approach, offering support during challenging times, and celebrating achievements.

Innovation with a Purpose: We bring research to practice. We invest in the systematic collection of data to develop and implement evidence-based practices to address complex issues such as community reintegration, homelessness, family reunification and preservation, and behavioral health.

Productive Partnerships: We build and promote collaborative partnerships throughout the state, strengthening our collective ability to serve our clients and enhance public health and safety.

Employer of Choice: We are committed to creating a positive, professional workplace. We invest in our staff and provide opportunities for professional growth.

Good Stewards: Our Board, leadership and staff continuously strive to meet the needs of the organization, cultivate the trust and respect of our supporters and clients, and reflect the communities we serve. We are thoughtful stewards of the resources entrusted to our care.

OUR VISION

Our Values



Compassion: We approach all of our interactions with empathy and understanding.

Knowledge is Power: We believe that learning never ceases and are committed to expanding our knowledge and expertise on behalf of those we serve and those who support and fund our work.

Equity & Inclusion: We value equity, inclusion, and dignity for all. We recognize that our differences make us stronger. We respect and seek out inclusion of differences, realizing we can learn from each other.

Excellence: We are committed to developing and implementing best practices in all areas of service and our management systems.

Courage: We maintain hope in the face of adversity. We are inspired by the courage of our clients. We value giving opportunities to those who do not have them. We are committed to support each other in informed risk taking to support those we serve.

Capacity to Change: We believe that through the power of connection people can create positive change in their lives.

Our Goals



● — Evolve Our Programs

● — Improve Financial Sustainability

● — Increase Awareness and Invest in Relationships

● — Strengthen Our Culture and Our Operations

● — Advance Learning to Improve Practices

● — Evolve Our Board Leadership

OUR GOALS

Evolve Our Programs: Deliver the highest quality programs; help our clients achieve positive outcomes; collaborate with other service areas to provide the best possible care for our clients; and consult with clients to better understand how to improve our programs.

Improve Financial Sustainability: Expand fund development efforts; develop new ways to generate revenue; and monitor program financials.

Increase Awareness and Invest in Relationships: Strengthen brand recognition; increase awareness of the agency; and cultivate new partners and supporters.

Strengthen Our Culture and Our Operations: Improve our workplace by investing in: Human Resources (HR), Information Technology (IT), Quality Assurance, communicating more efficiently, safe and efficiently run facilities; and we will create a collaborative and inclusive culture through these measures.

Advance Learning to Improve Practices: Develop a learning culture that embraces change; develop learning opportunities that are responsive to staff needs; create research initiatives for each service area to continue to learn from our programs; and integrate peers into the organizational culture.

Evolve Our Board Leadership: Executive leadership will work with the board to evolve their membership and approaches to help the organization enact our mission and vision.