Supporting Connecticut’s Homeless
The Connection, Inc.
Board Members
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Margaret Jordan Addo, Esq., Vice Chair
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Tom Nolan

The Connection, Inc.
Employees’ Benefit Trust
Trustees
Ray Archambault
Raymond Bovich, CFA
David Printy
Lisa DeMatteis-Lepore, who previously served as the agency’s Chief Operating Officer and Interim CEO, has more than 25 years of service in all areas of the agency and is an accomplished, results-oriented leader with proven success in the strategic development and growth to the organization. She was the force behind the growth of the agency’s Family Support Services, which comprises the largest service sector of The Connection.
“I am delighted to work with staff and constituents to realize our vision of exceptional client care.”

LISA DEMATTEIS-LEPORE
CHIEF EXECUTIVE OFFICER
The Connection’s Leadership Team

Lisa DeMatteis-Lepore, Chief Executive Officer
Thomas Forschner, MBA, CPA, Chief Financial Officer
Lynn Spencer, Vice President of Human Resources and Risk Management
Charles Barber, MFA, Director of Grant Writing and Special Projects
Beth Connor, MBA, Director of Communications and Fund Development
Kathleen Savino, Psy.D., Director of Family Support Services
Patrick Fallon, MS, LADC, Director of Community Justice Services
Terry Nowakowski, LCSW, Director of Behavioral Healthcare Services
Sue Phillips, JD, MA, Director of Quality Improvement
Bandy Lee, MD, MDiv, Medical Director
HOMELESSNESS: A HUMAN TRAGEDY
DEAR FRIENDS,

Homelessness is a continuing problem in our society, and many see only what’s on the surface — a person begging for spare change or sleeping in a doorway. In reality, most people who are homeless do not live on the streets. Many individuals, especially homeless families, are hidden from our view; they live doubled up in apartments or in emergency shelters or transitional housing.

In Connecticut, on a single night in January 2016, nearly 4000 homeless people were found during the Point-in-Time Homeless count, coordinated by the Connecticut Coalition to End Homelessness as part of a national effort to determine the nature and extent of homelessness in our state and nation. Eight hundred thirty-one of those people were children.

For the majority of those who experience homelessness, it’s a once-in-a-lifetime event. For these individuals, homelessness is often brought on by a sudden loss of income or other destabilizing event in their lives. Many others are homeless because the disparity between housing costs and their minimum wage jobs or public support, combined with lack of affordable transportation, and affordable housing options make it impossible for them to make ends meet. About one-third of the homeless population is chronically homeless. These men, women, youth — and sometimes children — are the most intense users of emergency shelters and services and often have chronic conditions, like mental illness, substance abuse, physical disability, or chronic medical condition that makes it difficult for them to stay housed or maintain employment. Together, and through our community partners, Connecticut has made great strides in housing chronically homeless individuals, but there’s more work to be done.

The Connection offers proven solutions to the problems of homelessness. Our program staff work with individuals to find and maintain safe, stable housing, a necessary first step toward a successful future. Our impact is statewide and has positively changed many lives. Please read on to learn about the ways The Connection reaches out to people experiencing homelessness and how we teach them the skills and the tools to become and remain successfully housed.

Thank you for your support of The Connection.

Sincerely,

Gloster Aaron, PhD
BOARD CHAIR, THE CONNECTION, INC.

Stephen Angle, PhD
BOARD CHAIR, THE CONNECTION FUND, INC.
THE CONNECTION’S MISSION
BUILDING SAFE, HEALTHY, CARING COMMUNITIES AND
INSPIRING PEOPLE TO REACH THEIR FULL POTENTIAL
AS PRODUCTIVE AND VALUED CITIZENS.
OUR IMPACT
HAVING A PLACE TO CALL HOME SATISFIES A BASIC NEED FOR PEOPLE TO FEEL SAFE AND SECURE SO THEY ARE ABLE TO WORK ON THEIR LIFE ISSUES. PROFILED BELOW ARE SOME OF THE CONNECTION’S 42 PROGRAMS THAT HELP PEOPLE REGAIN SECURITY OUT OF HOMELESSNESS.
The Start Program provides homeless youth ages 16–24 with emergency housing, temporary rental assistance, and intensive support services aimed at assisting the youth in transitioning toward safe, stable housing and self-sufficiency.

PROGRAM SERVICES INCLUDE:

• Street outreach services for homeless youth aged 16–24 in the Hartford area
• Host home options for homeless youth under the age of 18 in the Hartford area
• Emergency housing apartments for youth ages 18–24 for a stay of up to 60 days in the Hartford area
• Temporary housing rental assistance for up to 2 years for youth aged 18–24 across the state
• Intensive case management services
• Financial literacy skills development
• Life skills development
• Educational/vocational support
• Referrals, advocacy, crisis intervention and counseling services
The Supportive Housing for Families® program provides families served by the Connecticut Department of Children and Families with support services and access to safe, quality, affordable and permanent housing.

Our mission is to help families thrive by finding homes in safe, nurturing neighborhoods, achieving economic independence, developing healthy relationships, and providing their children with a stable and caring home environment.

Supportive Housing for Families® is located throughout the state, with offices in New Haven, Groton, Middletown, Hartford, Waterbury, Torrington, Danbury and Bridgeport. The program helps families become reunited with children who have been placed in foster care, or prevents the placement of children in foster care by providing adequate housing.

The Intensive Supportive Housing for Families Program (ISHF) is a 5-year initiative to develop, implement, and study the effectiveness of a supportive housing program for families who come to the attention of the child welfare system due to severe housing issues and high service needs.
INTENSIVE SUPPORTIVE HOUSING FOR FAMILIES (ISHF) HAS SHOWN THAT 46% OF CLIENTS WERE ABLE TO OBTAIN NEW EMPLOYMENT AS A RESULT OF THE VOCATIONAL SERVICES MADE AVAILABLE TO THEM IN THE PROGRAM.
The Eddy Shelter is an emergency homeless shelter for single adult men and women in Middlesex County. The Shelter provides leadership in identifying and promoting innovative solutions to ending homelessness, while allowing for each individual’s unique capability. We accomplish this by providing Shelter guests with a warm bed and hot shower, breakfast, and case management services to help with securing access to health care, entitlements such as social security, placing names on waiting lists for transitional/permanent housing, and assistance with accessing vocational and educational programs. These supports help ensure that they have the skills and resources needed to maintain their independence when they reintegrate into the community.

Located on the grounds of Connecticut Valley Hospital in Middletown, the Eddy Shelter now has the ability to house 30 adults. The number of beds increases during the winter to ensure that no one who seeks shelter during the coldest months of the year is turned away. The shelter is involved with the Reaching Home campaign, a statewide initiative dedicated to ending homelessness in Connecticut by creating 10,000 units of supportive housing over the next 10 years.
AN EDDY SHELTER GUEST RECEIVES A SPA TREATMENT FROM DENICE CALABRESE, MANAGER OF GRANTS AND CONTRACTS, AT THE CONNECTION.
THE EDDY SHELTER SERVED

167

GUESTS IN FISCAL YEAR 2016.
The REACH (Re-Entry Assisted Community Housing) program provides scattered site supportive housing for individuals re-entering the community from the correctional system. It is designed to address the needs of individuals in the correctional system who are eligible for parole but unable to locate appropriate housing. The intent of the program is to assist individuals in successfully re-entering the community and to provide the supports necessary for independent living. REACH provides scattered site apartments that are subsidized based on the tenant’s income. Participants are provided with intensive case management and have an estimated length of stay of four to six months.
The Outreach and Engagement program is an interagency endeavor in New Haven that includes The Connection, Columbus House, Inc., Hill Health Corporation, and Marrakech Behavioral Health Services. This multi-agency team provides a range of community-based services to homeless adults who are not engaged with needed services.

The program serves homeless adults, ages 18 and older, with serious mental illness and/or chronic substance use issues who are currently not engaged in treatment and other services, or who have a history of being discharged from treatment for non-compliance. Outreach activities serve to identify potential clients and screen for program eligibility. The ultimate goal of the Outreach and Engagement program is to transfer clients to traditional, long-term services and/or natural supports.

A variety of case management services are provided according to the client’s ability to identify needs and accept services. Such services include procuring basic needs, efforts to reduce potential harm to the individual, both imminent and chronic, and referral and linkage to various needed services.
This past year, The Connection’s staff assisted approximately **14,600 people** people throughout Connecticut who have experienced trauma in their lives and are struggling with substance use, mental illness, homelessness, and community justice issues. In addition, through The Connection’s Institute for Innovative Practice®, we connect research to practice to better serve our clients, raise awareness of societal issues, and promote sound public policy.

**Program Distribution of People Helped**

- **3,022** Community Justice Clients
- **7,149** Behavioral Health Clients
- **4,437** Family Support Services Clients

As we encourage integrated care, many of our clients receive assistance from more than one Connection program or service.
HOUSED HEROES: RENEWED HOPE FOR TOMORROW’S CHALLENGES
Willie Thomas Miller, a resident of the Milestone Apartments program in Bridgeport, is an extraordinary man with a tough past and an outstanding vision for a productive, positive future. Willie is a client of The Connection’s Permanent Supportive Housing Program at Milestone, where he is an inspiration to staff and other residents.

In early April he received word that he will be one of two individuals in the state to be honored at the Reaching Home Campaign’s annual awards dinner in June. There, Willie will receive the Carol Walter Supportive Housing Tenant Award, given each year to two supportive housing tenants in the state who show commitment to supportive housing advocacy, leadership, and an effort to make their community a better place.

Willie’s path to Milestone has been long and difficult. Willie lost his mother when he was just 14 years old. After she died, he stopped going to school and lost interest in many of the things that had helped ground him and kept him engaged with his world. He began drinking, using and dealing drugs, and engaging in other activities that he is not proud of today.

Because of his dealing and addictions, Willie spent many years on the streets and many more years in prison—his longest prison term lasted more than 18 years.
“I spent 56 years of my life in addiction... I missed out on an awful lot.”
In spite of his many mistakes, Willie was lucky—he had a wonderful wife who was his grounding source. Unfortunately, after she passed away in 2005, Willie again lost his bearings, and again became homeless. When his daughters complained that he hadn’t made any effort to see them, even though he was literally right around the corner, he knew something had to change.

I was hiding in a box trying to stay out of the elements... That’s not the way you want to live. It’s not normal. I got to the point that I was fed up — I was tired of being tired. But I didn’t know how to ask for help.

Willie reached out to 211 and was referred to the Homeless Outreach Team for an appointment. He was put in touch with Helen McAlinden at Milestone. At the time, Bridgeport Neighborhood Trust and The Connection were accepting applications for the Milestone Apartment Building, which opened its doors in the spring of 2016. Willie became the program’s first resident.

Once Willie moved into his new home, he began investing his time and energy in helping himself do better, as well as helping others. Willie went through drug rehab four times before moving to Milestone, but always had difficulty maintaining his sobriety because he had no home to return to. His ability to remain clean and sober came in August 2016, when he graduated from the inpatient substance abuse program at Lebanon Pines and returned home—to Milestone.
Heather, a client in The Connection’s REACH (Re-Entry Assisted Community Housing) program in New Britain, grew up as one of seven children in upstate New York. Her parents divorced when she was 11, but because she had a very close relationship with her father, she chose to live with him in Cornwall, Connecticut.

Heather’s father moved back to New York. But Heather wanted to complete her remaining two years in high school in Connecticut. At just 16 years of age, she completed the necessary legal steps to remain in Connecticut independently while continuing her studies. She found a job working evenings and began living with a couple she met through work, attending regular high school classes during the day. During this time she met her ex-husband, and became pregnant with her older daughter, who was born when she was 18. Heather completed a Dental Assistant training program at Tunxis Community College in 1997 and went on to work as a dental assistant while caring for their young family.

After her twins were born in 2003, Heather had to have a medical procedure. Following her surgery, she was given prescription pain medication and quickly became addicted. Heather sought treatment to get off the pain medication and was treated with Suboxone, a medication used to help provide relief from narcotics additions, but that is itself highly addictive. She remained on Suboxone until 2011, when her father passed away. The loss and disruption to her life resulted in a series of unfortunate choices related to her addiction and ultimately to incarceration at York Correctional Institute in Niantic for two-and-a-half years.
When Heather left the corrections system in late 2015, she initially returned to Salisbury but soon she began to struggle. Her housing options were impractical and unstable and Heather didn’t want to fall back into old habits. Heather decided to make the call for help. Her parole officer connected her with the REACH program where an apartment in New Britain had just opened up.

(\textit{The program}) has been really beneficial for me. I’ve been able to sort through my own life and be a part of my children’s lives too.

An essential part of the rebuilding Heather is doing involves an Automotive Technology program at Porter and Chester Institute in Rocky Hill. “I have passion for cars,” Heather says. “I always did that with my dad.” She expects to finish her studies in October of 2017 and become employed in the field of automotive repair.

Heather graduated from the REACH program in the summer of 2016. She credits the program for supporting her to continue to make positive adjustments to the path she is now on, rather than to fall back into familiar but unhealthy ways.
ENDING HOMELESSNESS: THE CONNECTION FUND AND SAINT MARY PLACE
THE CONNECTION FUND, THE DIVISION OF THE CONNECTION THAT DEVELOPS STATEWIDE INNOVATIVE HOUSING SOLUTIONS AND ALLOWS THE CONNECTION TO OWN A RANGE OF FACILITIES AND EQUIPMENT, IS PLEASED TO ANNOUNCE ITS CURRENT HOUSING DEVELOPMENT PROJECT.

SAINT MARY PLACE IS THE ADAPTIVE REUSE OF THE HISTORICAL SAINT MARY STAR OF THE SEA ELEMENTARY SCHOOL ESTABLISHED IN DOWNTOWN NEW LONDON IN 1892. THE SCHOOL BUILDING NO LONGER SERVES ITS INTENDED PURPOSE AND HAS REMAINED VACANT FOR THE PAST SEVERAL YEARS.
The Church’s mission is to reuse the school building for affordable housing and retain the significant historical attributes of the building for the community. The design proposes the renovation of the historic elementary school into 20 units of mixed-income housing. There will be large community spaces for the tenants including laundry and mail facilities as well as on-site case management services and office space for the property manager.

Funding for this project is provided by the Federal Home Loan Bank of Boston; Connecticut Department of Housing; Connecticut Housing Finance Authority Tax Exempt Bonds; National Development Council Low Income Housing Tax Credit Equity; and Federal and State Historical Tax Credits.

Development partners include The Connection Fund; Enfield Builders, Inc.; Housing Enterprises, Inc.; Patriquin Architects; and DeMarco Management Co.

Construction on the project will begin in the summer of 2017.
UPDATES FROM THE CONNECTION INSTITUTE FOR INNOVATIVE PRACTICE®
The Connection Institute for Innovative Practice® is one of the service areas of the organization, along with Community Justice, Behavioral Health, and Family Support Services. The goal of the Institute is to link research to practice in all of the agency’s programs, with a view to improving services by learning what works best, and what doesn’t work, for our clients.

The Institute conducts original research, primarily on the recidivism rates of our clients, and also sponsors and guides research with area universities, including the University of Connecticut, Central Connecticut State University, the University of New Haven, Yale and Wesleyan. In the six years of its existence, the Institute has completed 35 research studies and reports.

Institute staff include Director Charles Barber, who in addition to his Connection work is a Lecturer in Psychiatry at Yale; Co-Director Michele Klimzcak, MSW; Research Director David Sells, Ph.D.; agency Medical Director Bandy Lee, MD, MDiv, who is also a professor of psychiatry at Yale and world-renowned anti-violence researcher; and Senior Consultant Michael Rowe, Ph.D, a professor of psychiatry at Yale.
OUR EVENTS
OUR EVENTS
21st Annual Greater New Haven Pizza Fest
The Connection hosted another successful Greater New Haven Pizza Fest on June 16, 17, 23 and 24 on the New Haven Green, in partnership with the International Festival of Arts and Ideas. More than 500 delicious pizza pies were sold to hungry attendees during the Festival’s lunchtime concert series. All proceeds support The Connection’s New Haven Behavioral Health programs. **2017’s event will be held June 21–23.**
The Connection hosted another successful Greater New Haven Pizza Fest on June 16, 17, 23 and 24 on the New Haven Green, in partnership with the International Festival of Arts and Ideas. More than 500 delicious pizza pies were sold to hungry attendees during the Festival’s lunchtime concert series. All proceeds support The Connection’s New Haven Behavioral Health programs.

**2017’s event will be held June 21–23.**
DRIVING HOPE HOME
On July 14, 2016, family and friends from the community spent the day with NASCAR driver Joey Logano at the third annual Joey Logano Foundation’s Driving Hope Home charity fundraising event held in Plantsville, Connecticut. Attendees celebrated the Middletown native’s racing roots with a round of golf at the Southington Country Club and dinner, car show and auction at the Aqua Turf Club all to make a positive impact for those in need.
I always look forward to this time of year and coming back home to host the event…I am so fortunate to be able to give back, this is what it’s all about for me. I will never forget that. From this event, we will bring substantial financial resources to non-profits working to make a difference in the community. Plus, we’ll have a lot of fun!

The event raised $45,000 for Logano Place to continue assisting homeless adults who are working to recover from behavioral health and substance abuse issues. This funding will be used to provide these individuals a restart in their lives. The Ronald McDonald House Charities and the Joey Logano Foundation also benefitted from event supporters. We are grateful to be participating in the fourth annual fundraiser on July 13, 2017!
CFA SOCIETY CORPORATE 5K BENEFITTING THE CONNECTION
Nearly 1,000 participants raced through beautiful Bushnell Park in Hartford on August 4, for the CFA (Chartered Financial Analyst) Society Corporate 5K event, benefitting The Connection. With strong support from the CFA Society—Hartford and organized by Race Director John Bysiewicz of JB Sports, the event raised over $10,000 for The Connection’s programs. Join us for our next race on August 3, 2017!
The Connection 2016 Annual Report / Our Events
CURING VIOLENCE

THE CONNECTION’S ANNUAL CONFERENCE
The Connection hosted its annual conference, **CURING VIOLENCE: Healthier Individuals, Families and Communities** on October 24 and 25, 2016 at Wesleyan University. 400 attendees learned about violence prevention strategies, specifically how to:

- Educate others on violence prevention strategies
- Discuss how to begin to heal from the effects of violence
- Discuss family and youth violence prevention opportunities
- Learn about legislation and other resources for violence prevention

The keynote speaker was Dr. James Leckman, Professor of Child Psychiatry at Yale. Dr. Leckman is a well-known child psychiatrist and patient-oriented clinical investigator whose peers have regularly selected him as one of the Best Doctors in America.

Join us for The Connection’s 2017 Conference, **Addictive Disorders: Innovative Solutions, Reclaimed Lives** on October 23 and 24 at Wesleyan University!
2,103 MEN OF COLOR ARE CURRENTLY RECEIVING SERVICES AT THE CONNECTION
DERRICK GORDON, PHD, YALE SCHOOL OF MEDICINE SPEAKS AT THE CONFERENCE ABOUT INCREASING THE HEALTH OF MINORITY MEN.
CONNECTION STAFF AND COMMUNITY MEMBERS LISTENED TO AND LEARNED ABOUT THE LEGAL IMPLICATIONS OF VIOLENCE
In 2016, The Connection offered second chances to 3,022 individuals receiving agency community justice services.
Catherine (Kitty) Tyrol, BA, University of New Haven Speaks of Restorative Justice Practices in the Community
FINANCIALS
THE CONNECTION, INC. ANNUAL SUPPORT
2015–2016 DATA BASED UPON AGENCY BUDGET, FY 2007 TO FY 2016

- 2007: $25,000,000
- 2008: $27,000,000
- 2009: $30,000,000
- 2010: $33,000,000
- 2011: $38,000,000
- 2012: $42,000,000
- 2013: $45,000,000
- 2014: $48,000,000
- 2015: $50,000,000
- 2016: $50,000,000

The data shows an upward trend from fiscal year 2007 to 2016.
The Connection 2016 Annual Report / Financials

**TOTAL GRANT EXPENDITURES BY SERVICE AREA**

**FY 2016**

- **BEHAVIORAL HEALTH**: $8,661,514
- **COMMUNITY JUSTICE**: $14,263,118
- **FAMILY SUPPORT**: $23,719,252
- **OTHER**: $396,066
- **TOTAL**: $47,399,950

**HOW WE USE THE DOLLARS**

- 88% **DIRECT** Services to clients and communities, including counseling, evaluations, community service work, food, housing, care, guidance, supervision and monitoring.

- 12% **INDIRECT** General leadership and management services including planning, program and fund development, accounting, audits, legal and personnel support, board support and community relations.
The Connection 2016 Annual Report / Financials

**THE CONNECTION FUND, INC.**

**NET ASSETS**

FY 2007 TO FY 2016

- 2007: $8,000,000
- 2008: $7,000,000
- 2009: $6,000,000
- 2010: $5,000,000
- 2011: $4,000,000
- 2012: $3,000,000
- 2013: $2,000,000
- 2014: $1,000,000
- 2015: $1,000,000
- 2016: $11,000,000

**THE CONNECTION FUND, INC.**

**ANNUAL EXPENDITURES**

FY 2007 TO FY 2016

- 2007: $8,000,000
- 2008: $7,000,000
- 2009: $6,000,000
- 2010: $5,000,000
- 2011: $4,000,000
- 2012: $3,000,000
- 2013: $2,000,000
- 2014: $1,000,000
- 2015: $1,000,000
- 2016: $11,000,000
2016 Supporters
THANK YOU TO THE FOLLOWING CARING INDIVIDUALS, COMPANIES AND ORGANIZATIONS WHO SUPPORTED THE CONNECTION’S MISSION BY MAKING A CONTRIBUTION TO OUR AGENCY IN FISCAL YEAR 2016*.

*12 MONTHS ENDED JUNE 30, 2016
A-1 TOYOTA
A.R. MAZZOTTA EMPLOYMENT SPECIALISTS
DR. GLOSTER B. AARON, JR. AND DR. KATHERINE ALLOCCO
ABATE APIZZA & SEAFOOD RESTAURANT
ACTIVE NETWORK
VICKIE B. ALSTON
AMBERLANDS REALTY CORPORATION
DR. STEPHEN ANGLE AND DEBRA GUSS
ANONYMOUS
ANTIQUES & HOME FURNISHINGS, LLC
RAYMOND AND LIZ ARCHAMBAULT
ARTHUR J. GALLAGHER & COMPANY
NICOLE BAJEK
WILLIAM AND SHEILA BARBER
MICHAEL BAVILLARO
STEPHEN AND ELISKA BAYLEY
BEACON PRESCRIPTIONS
JULIA BERGER
AURORA A. BERNARDINO
JOSEPH AND MARYLOU BIBISI
CLAIRE BIEN
BJ’S CHARITABLE FOUNDATION
BLUE STATE COFFEE
BOB’S STORES
JOHN L. BOCCALATTE
BILL AND MARYANN BONGIORNO
LEE ANNE BORKOWSKI
DR. HAROLD D. BORNSTEIN, JR.
ALISON BRINKMANN
ROBERT AND DEBORAH BURNSIDE
GWEN BURROUGHS
DENICE CALABRESE
SCOTT CAPANO
KENNETH CAPANO, JR.
CAPPETTA’S PIZZA & CATERING
MICHAEL CARASONE
MAUREEN CARNEY AND JOHN COX
LIBBY CARRIER
CBS, A XEROX COMPANY
CDW DIRECT, LLC
CELTIC SHEETMETAL, INC.
RICHARD AND MARGE CHABAK
CHABASO BAKERY
CITY OF MIDDLETOWN
CITY MISSIONARY ASSOCIATION OF NEW HAVEN
DAN COLLINS
COMMUNITY FOUNDATION FOR GREATER NEW HAVEN
COMMUNITY FOUNDATION OF MIDDLESEX COUNTY
CONNECTICUT COALITION TO END HOMELESSNESS
CONNECTICUT COURT SUPPORT SERVICES DIVISION
CONNECTICUT DEPARTMENT OF CHILDREN AND FAMILIES
CONNECTICUT DEPARTMENT OF CORRECTION
CONNECTICUT DEPARTMENT OF DEVELOPMENTAL SERVICES
CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES
CONNECTICUT DEPARTMENT OF SOCIAL SERVICES
CONNECTICUT JUVENILE TRAINING CENTER, TEAM MAGIC
CONNECTICUT URGENT CARE CENTERS, LLC
BETH CONNOR
CONSTITUTION ADVISORY GROUP
CONTINUUM HOME HEALTH, INC.
CONTROLLED AIR, INC.
FRANCINE CORNAGLIA, CPA
CORPORATION FOR SUPPORTIVE HOUSING
BETSY CRONIN
LYNN, EDWARD AND NICK CURELLO
CYNTHIA CZYZ
DA LEGNA
ALISSA K. DEJONGE, IN MEMORY OF ROBERT AND PAULA DEJONGE
LISA DEMATTEIS-LEPORE
JOHN P. DUCA
BETH DUNPHY
DUR-A-FLEX FOUNDATION
EDWARD J. DZIALO, JR.
EAST RIVER ENERGY
ECHO, A SALON
EDGEHILL REALTORS AT PEARCE/JUDITH NORMANDIN
STEVE AND LYNN ERIE
EVERGREEN FIBRES, INC.
PHILLIP M. FAIELLA
FAMILY & CHILDREN’S AGENCY, INC.
FAMILIES IN CRISIS
FARRELL, GEENTY, SHEELEY, BOCCALATTE, & GUARINO, PC
SUSAN FINN
FIRST CONGREGATIONAL CHURCH, PORTLAND
FIRST NIAGARA BANK FOUNDATION
PATRICIA FORD
PETER AND LAURIE FRENZEL
FUNK BOILER WORKS
MICHELLE GIARDINA
GIVEGREATER.ORG
KATHLEEN GLYNN
MARY GLYNN
GOODY’S HARDWARE AND PAINT
JOHN AND SHANNON GOYETTE
ELIZABETH HAAS
HARTFORD CFA SOCIETY
HARTMANN FAMILY
KARA HEEAN
SADEA M. HOFF-TARPEH
HOUSING AUTHORITY OF NEW HAVEN
HOW2DESIGN
STEPHANIE HUFFMAN AND CORINNE GINGRAS
ANDREA HUNTER
INTERNATIONAL FESTIVAL OF ARTS & IDEAS
CHRISTINA D. JACKSON
JB SPORTS, LLC
JJ’S ITALIAN KITCHEN
JOEY LOGANO CHARITABLE FOUNDATION
JESSICA S. JOHNSON
NANCI JUTRAS
KATHLEEN KANE
THEODORE AND NOEMI KEARNS
KILLINGWORTH LION’S CLUB
JAMES P. KIMMEL, JR.
REV. MARY KLAAREN
KOBE APPLIANCE COMPANY
LORA KORNEGAY DEAN
LA MONACO’S
LAGGIS & HOULIHAN, LLC
PETER LANDSBERGER
BARBARA LEE
MARCO AND LISA LEPORE
LIBERTY BANK
LIBERTY BANK FOUNDATION
LIFELONG LEARNING CORPORATION
LO MONACO’S
NICHOLAS LUNDGREN
M.D. STETSON, CO.
PATRICK AND TRACY MACKINSTRY-PRYOR
MICHAEL MAHONEY
CATHERINE MANALO
ROBERT MANGO

MATT, THE BALLOON MAN
MARGERY L. MAY
WENDY MCMURTRY
DONNA MEADE
KAREN VOELKEL MEIMAN
JOHN AND NANCY MEYERS
MICHAEL ANTHONY’S
MICHELE’S BAKERY
MIDDLEFIELD FEDERATED CHURCH
MIDDLESEX COUNTY MEDICAL ASSOCIATION ALLIANCE
MIDDLESEX HOSPITAL
MIDDLESEX UNITED WAY
MIDDLETOWN ROAD RACES
EILEEN MILLER
MODERN APIZZA
BARRY MOLTZ
MOMS CLUB OF PORTLAND
TOMMY MORAN
NAMI OF ELM CITY
NEW ALLIANCE FOUNDATION
NHR PROPERTIES
JUDITH NORMANDIN
TERRY NOWAKOWSKI
PETER AND VALERIE NUCCI
ORBL COMMERCIAL, LLC
OFF THE STREETS
OMNI HOTEL NEW HAVEN AT YALE
OWENS REALTY SERVICES
P & M FINE FOODS 8 PIZZERIA
PANERA BREAD COMPANY
PAPA’S PIZZA AND PASTA
DAWN M. PARKER
KARIN PATRIQUIN
PAUL 8 EDDY’S
PENSION CONSULTANTS, INC.
PENSKE TRUCK RENTAL
PEPE’S PIZZA
PEPSI BOTTLING GROUP
BARBARA AND MICHAEL PERKOWSKI
VICTOR PIETRANDEL
LORI PLOURDE
PORTLAND RESTAURANT
AMRITA PRADHAM
QUINNIPIAC UNIVERSITY
THOMAS AND PAMELA RAGONESE
MIRCA REYES
RHAM HIGH SCHOOL
ROB AND TINA RICKENBACK
DIANE AND MIKE ROACH
CYNTHIA AND PHILIP ROCKWELL
VIRGINIA AND ROBERT J. ROLLEFSON
DR. DAVID AND MRS. SHANA ROSS
SAFE N SOUND STORAGE
KATHY SAVINO
SBW FOUNDATION
JAMES M. SCARAMOZZA AND MICHELLE L. BROPHY

SCHUSTER DRISCOLL, LLC
DEBORAH D. SHAPIRO
DR. ALLEN AND MRS. IRENE SILBERSTEIN
SIMPLY SHARING
SMITHFIELD FOODS
LORRAINE I. SORVILLO
SOUTHEASTERN REGIONAL ACTION COUNCIL
SOUTHERN CONNECTICUT GAS COMPANY
ST. MARY’S CCD PROGRAM
ST. PAUL’S EPISCOPAL CHURCH, FAIRFIELD
STAR PIZZA
PATRICIA A. STEPHENSON GORDON
STOP AND SHOP
SUBURBAN OFFICE FURNITURE
SUBURBAN STATIONERS, INC.
THE CONNECTION CATERING
THE L. SUZIO CONCRETE COMPANY
DEBORAH C. SWANSON
THOMAS J. ATKINS MEMORIAL TRUST FUND
TOLLI’S APIZZA
TOWN FAIR TIRE
TOWN OF CROMWELL
TOWN OF DURHAM
TOWN OF EAST HADDAM
TOWN OF ESSEX
TOWN OF KILLINGWORTH
TOWN OF MIDDLETOWN
TOWN OF PORTLAND
THANK YOU.
COA is an independent, not-for-profit organization that partners with human service organizations worldwide to improve service delivery outcomes by developing, applying, and promoting appropriate best practice standards. Achieving accreditation entails review of all aspects of The Connection’s programs and services. COA accreditation has improved the way the agency delivers services to our clients and the community, and has established strategies for continual improvement in the years to come.
The Connection
Community-based Services, Advocacy and Research for Connecticut